



ormeau
BUSINESS PARK

About Ormeau Business Park

Ormeau Business Park assists entrepreneurs by providing an excellent framework regarding infrastructure and services for quick success and growth. In the heart of Belfast, Ormeau business park offers a wide range of office space facilities to rent to assist both the new and established, to navigate through their business journey.

Challenge

Ormeau Business Park delivers expert business advice and support to its clients. As the pandemic continued, they realised that their current on-site telephony solution couldn't deliver the functionality or flexibility they required; to work remotely yet as a team.

“ They tailored a solution for us and guided us through the whole upgrade process. We have already seen the benefits of our hosted solution, bring our team closer together and increasing our productivity. ”

Patricia McNeill, Operations Manager

Solution

As members of Eniplus, Ormeau Business Park contacted Radius Connect to gain the advice they need to meet their new working environment and ensure they remained

available to support their clients. Having discussed their requirements, Radius Connect recommended and installed a tailored hosted telecoms solution that enables them to:

- Work from home and remain connected to the office
- Divert key numbers to secondary locations
- Access team presence and Instant Messaging
- Pass calls to their mobile, when out of the office or away from home
- Access convenient on-screen soft phones
- Integrate their telecoms and IT infrastructure

Result

Modernising Ormeau Business Park telecoms infrastructure has enabled their team to work more cohesively from remote locations and perform better. Through their new range of tools, they are more responsive and can continue to deliver for their clients, whilst delivering substantial savings on their old telephony solution.

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